

**Name:** Kristen Turner

**Position:** Coordinator, Statistical Research

**Office Location:** MHC 2617

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**Education Background:** BS Biology from Florida State University  
MS Statistics from Florida State University

**Areas of Expertise:**

Data: Florida Medicaid fee-for-service  
Medicare fee-for-service  
OSCAR (Nursing Home survey data)  
OASIS (Home Health Outcome and Assessment Information Set)

Statistics: Experience with a wide range of statistical methods, including non-parametric statistics, regression, and generalized linear models as well descriptive statistics for reporting from publications to internal quality control reports. Practical experience in process improvement methodology such as Six Sigma and Lean.

**Software Experience:**

SAS

**Recent/Current Project Experience:**

PMHP Year9 evaluation  
Nursing Home Disparities FY2006  
Alzheimer's Evaluation Project FY2006  
Medicaid Drug Therapy Management Program for Behavioral Health- Child Welfare

**Paragraph about yourself:**

My primary research interest is using health care data sets (administrative as well as self-reported) to improve quality of care. I have worked with Medicare consultants, providing targeted and statewide analyses for quality improvement projects involving hospitals, home health and nursing home providers.

Since joining the PSRDC, I have worked primarily on projects involving Medicaid datasets and will be working with the incoming Medicare claims data.